

# Winnipeg Harvest Training FAQ

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**Do you offer computer classes?**

We do not always offer computer classes. Please see our [Individual Courses](#) for a current listing of what is offered.

Participants enrolled in certain training programs may have the option to partake in some Microsoft Office courses. These courses are offered only to eligible training program participants.

**Do you offer first aid training?**

First aid training is sometimes offered only to participants enrolled in certain training programs.

**Do you offer forklift training?**

Safe Operation of Lift Trucks (SOLT) training, (also known as forklift training), is offered only to participants enrolled in our [Warehouse Training Program](#), and is offered as a theory-only course.

**Do you offer safe food handler training?**

Food Handler Training is offered only to participants enrolled in certain training programs.

## How do I apply for a training program or course?

You can apply for any of our training programs or courses by submitting a [Training Application](#).

If you are currently a volunteer at Winnipeg Harvest, you will need to apply using a paper Training Application, located at Winnipeg Harvest Reception.

**NOTE:** *Those who meet our [entrance requirements](#) may be eligible to partake in our training programs and courses.*

## I applied for a training program/course, but haven't heard anything. What should I do?

After submitting your Training Application, you should receive an email or phone call from the Training & Employment Department within approximately 2 weeks. Please make sure to check your email, including your junk folder, and your voicemail. If you haven't received anything 3 weeks after applying, please contact the Training & Employment Department at [trainingassociate@winnipeg Harvest.org](mailto:trainingassociate@winnipeg Harvest.org).

After the initial contact from the Training & Employment Department, please ensure to regularly check your email and voicemail. You may have been placed on a waitlist and could be contacted at any time.

## I completed the online Training Application and clicked *Submit*, but it isn't working. What should I do?

Check to see if either of the following is causing the problem:

- Are you a volunteer at Winnipeg Harvest or have you recently submitted a Training Application or Volunteer Application?

If yes, you may need to submit a paper Training Application instead; this can be obtained from Winnipeg Harvest Reception.

- Have you filled in all of the required fields?

If no, fill in all of the required fields and then click *Submit*.

If neither of the above-mentioned items is causing the problem, contact Winnipeg Harvest's Training & Employment Department at [trainingassociate@winnipeg Harvest.org](mailto:trainingassociate@winnipeg Harvest.org). Include a detailed description of the issue.

## What is the schedule for the training programs?

- Each training program is Monday-Friday for 10 weeks.
- Participants are scheduled for approximately 25 hours per week.
- Training may take place anytime between 8:00 AM and 4:00 PM.

### **When does the next training program start?**

The tentative dates for our upcoming training programs are as follows:

- August 27, 2018 – November 2, 2018
- November 5, 2018 – January 18, 2019  
(One-week break December 24, 2018 - December 30, 2018)

### **I have more questions; who can I contact?**

Please contact the Training Department for more information:

Email: [trainingassociate@winnipeg harvest.org](mailto:trainingassociate@winnipeg harvest.org)

Phone: (204) 982-3663 Ext. 442